

SUBJECT LINE: New MyBSWHealth Member Portal for Scott & White Care Plans TRS Members



September 2020

## **New MyBSWHealth Member Portal for Scott & White Care Plans TRS Members**

Thank you for being a member of Scott & White Care Plans (SWCP). We have teamed up with our parent company, Baylor Scott & White Health, to create a better experience for you.

**Beginning Tuesday, September 1, 2020**, you'll be able to access health plan information on the **MyBSWHealth** member portal using any computer, tablet or smartphone device. This will replace the existing member portal at **[trs.swhp.org](https://trs.swhp.org)**.

**MyBSWHealth** offers access to 24/7 self-service features, such as:

- ID cards
- Plan benefits
- Find-a-provider tool
- Claims, authorizations and deductibles
- Wellness features
- Member support
- Telehealth options
- And more!

### **How to get started with MyBSWHealth**

1. Visit **[trs.swhp.org](https://trs.swhp.org)** to log in to the new portal.

- If you are a current Scott & White Care Plans portal user, you will log in using the same portal user name and password you use now.

- Historical information will be available in **MyBSWHealth**.
  - If you're new to the portal, registration is easy – just follow the prompts to get started!
2. Install the award-winning **MyBSWHealth** app on your mobile device:
- Text BETTER to 88408, or
  - Download the MyBSWHealth app in the **App Store** or **Google Play**

We're excited for you to explore the new **MyBSWHealth** member portal. If you have questions, please call us at **844.633.5325** or visit **trs.swhp.org**.

Thank you,

Scott & White Care Plans

Scott & White Care Plans (SWCP) is a wholly owned subsidiary of Scott and White Health Plan, and part of the Baylor Scott & White family of companies.

Visit the member portal at **MyBSWHealth.com**

Download the MyBSWHealth app



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